PORSCHE



911

Maintenance

911 Carrera
911 Targa
911 Turbo

Dear Owner,

Please present this booklet to an authorized Porsche dealer if vehicle service is required. Services performed by your authorized Porsche dealer will be recorded in the maintenance record by your service advisor.

Porsche Cars North America, Inc.

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Porsche Cars North America, Inc. and its affiliates believes the specifications to be correct at the time of printing.
However, specifications, standard equipment and options are subject to change without notice. Some options may be unavailable when a car is built. Some vehicles may be shown with equipment that is not available in the US and Canada. Please ask your authorized Porsche dealer for advice concerning the current availability of options and verify the optional equipment that you ordered.
Porsche recommends seat belt usage and observance of traffic laws at all times.

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Owners of the vehicle

1st owner (Last name, First name)

Address

City, State, ZIP code

2nd owner (Last name, First name)

Address

City, State, ZIP code

3rd owner (Last name, First name)

Address

City, State, ZIP code

4th owner (Last name, First name)

Address

City, State, ZIP code

5th owner (Last name, First name)

Address

City, State, ZIP code

6th owner (Last name, First name)

Address

City, State, ZIP code

PORSCHE

Vehicle delivered

_____

on

_____

Mileage

_____

Dealer No.

Authorized dealer's stamp

Your Vehicle

Affix vehicle data carrier here

Maintenance schedule

Scheduled maintenance

The recommended service intervals and scope of work apply under normal driving conditions and do not take into account all optional equipment.

Dusty areas require more frequent checking and possible replacement of the air filter elements.

If the vehicle is driven on very dirty roads, the radiators and cooling-air inlets in the front should be checked and cleaned regularly.

Tire, clutch, brake pad and brake disk wear as well as the condition of the engine oil, the transmission fluids and the brake fluid (e.g. in the case of sporting events) are all largely dependent on driving habits, and are also affected by adverse operating conditions; this could mean shorter intervals between servicing and replacement.

Time-dependent maintenance

Oil maintenance: If the mileage for scheduled oil maintenance is not reached, oil maintenance must be performed after 1, 3, 5, 7 ... years at the latest.
Maintenance: If the mileage for scheduled maintenance is not reached, maintenance must be performed after 2, 4, 6, 8 ... years at the latest.

Proper care and maintenance will preserve the value of your Porsche and safeguard its functional capability.
This will also protect your right to make warranty claims.

The terms “inspect” and “check” include all associated work such as checking the condition, adjustments, readjustments, corrections and replenishment.
They do not include the repair, replacement or overhaul of components or assemblies.

Oil maintenance

As per fixed service reminder indicator, at the latest after 10,000 mls or 1 year.

If the mileage for scheduled maintenance is not reached, oil maintenance must be performed after 1 year at the latest.

	911 Carrera, 911 Targa	911 Turbo	every 10,000 mls/1 year	every 30,000 mls/4 years
Drain engine oil	✓	✓	✓	
Replace oil filter	✓	✓	✓	
Underbody panels: Visual inspection for completeness, secure installation and damage	✓	✓	✓	
Visual inspection for leaks from underneath (oils and fluids)	✓	✓	✓	
Tires: Check condition	✓	✓	✓	
Brake lines: Visual inspection for damage, correct routing and corrosion	✓	✓	✓	
Brake hoses: Visual inspection for damage	✓	✓	✓	
Fill in engine oil	✓	✓	✓	
Replace spark plugs	✓	✓		✓
Reset maintenance interval	✓	✓	✓	

Maintenance

At 20,000, 40,000, 60,000, 80,000 mls etc.

If the mileage for scheduled maintenance is not reached, maintenance must be performed every 2 years at the latest.

		911 Carrera, 911 Targa	911 Turbo	every 20,000 mls/2 years	every 30,000 mls/4 years	every 40,000 mls/4 years	every 60,000 mls/6 years	every 80,000 mls/4 years	every 120,000 mls/12 years
Electrics	Windshield wiper/washer system, headlight cleaning system: check function	✓	✓	✓					
	Horn: check function	✓	✓	✓					
	Tires: check tire pressure (TPMS)	✓	✓	✓					
	Diagnostic system: read out fault memory; reset maintenance interval	✓	✓	✓					
	Check actuator travel of brake shoes	✓	✓	✓					
Inside the vehicle	Particle filter: replace filter element	✓	✓	✓					
	Seat belts: check function and condition	✓	✓			✓			
	Door locks: check function	✓	✓			✓			
Luggage compartment	Check front lid lock and safety hook of the front lid to ensure that they are secure and function properly	✓	✓	✓					
	Replace air intake pre-filter	✓	✓	✓					
	Windshield wiper/washer system: check fluid level; check window cleaner and antifreeze, depending on time of year, only use windshield cleaners approved by Porsche	✓	✓	✓					

		911 Carrera, 911 Targa	911 Turbo	every 20,000 mls/2 years	every 30,000 mls/4 years	every 40,000 mls/4 years	every 60,000 mls/6 years	every 80,000 mls/4 years	every 120,000 mls/12 years
Vehicle exterior	Check wiper blades	✓	✓	✓					
	Headlights: check adjustment	✓	✓	✓					
	Radiators and air intakes: visual inspection for external contamination and blockage	✓	✓	✓					
	Brake system: check brake pads and brake discs for wear (remove wheels)	✓	✓			✓			
	Brake system: check brake pads and brake discs for wear (without removing wheels)	✓	✓	✓					
	Service and maintain convertible top; check and clear convertible top drains	✓	✓	✓					
	Service and maintain Targa roof	✓		✓					
Under the vehicle	Drain engine oil	✓	✓	✓					
	Underbody panels: visual inspection for completeness, secure installation and damage	✓	✓			✓			
	Tires: check condition	✓	✓	✓					
	Visual inspection for leaks from underneath (oils and other fluids)	✓	✓			✓			
	Brake lines: visual inspection for damage, routing and corrosion	✓	✓	✓					
	Brake hoses: visual inspection for damage	✓	✓	✓					
	Steering gear: visual inspection of the bellows for damage	✓	✓			✓			
	Tie rod joints: check play and dust bellows	✓	✓			✓			
	Drive shafts: visual inspection of the boots for leaks and damage	✓	✓	✓					
	Axle joints: check the play and visually inspect the dust boots for damage	✓	✓			✓			
	Ancillary unit mounts and chassis: visual inspection of all rubber mountings and boots for damage	✓	✓					✓	

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Under the vehicle	Rear axle steering: check bellows, dust boots and play on joints	✓	✓			✓			
	Exhaust system: visual inspection for leaks and damage, check engine mount	✓	✓			✓			
	Replace spark plugs	✓	✓		✓				
	Controlled all-wheel drive: change oil	✓	✓				✓		
	Front axle final drive: change oil	✓	✓						✓
	Manual transmission: change oil	✓							✓
	PDK: change transmission oil	✓	✓						✓
	PDK: change clutch fluid	✓	✓						✓
Engine compartment	Replace oil filter	✓	✓	✓					
	Fill in engine oil	✓	✓	✓					
	Coolant: check level and antifreeze	✓	✓	✓					
	PDCC: check fluid level	✓	✓	✓					
	PDCC: replace reservoir	✓	✓				✓		
	Check drive belt	✓	✓			✓			
	Replace drive belt	✓	✓				✓		
	Fuel lines and connections: visual inspection	✓	✓			✓			
	Replace filter elements of air cleaner	✓	✓			✓			
	Check intercooler for debris	✓		✓					

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Additional work every 2 years	Change brake fluid (use only original Porsche brake fluid)	✓	✓	✓					
	Prepare condition report for long-life guarantee	✓	✓	✓					
	Tire sealing compound: check use-by date and replace if necessary	✓	✓	✓					
Test drive	Remote control, front seats, electric parking brake and foot brake (also actuation travel), engine, clutch, steering, transmission, ParkAssist, cruise control, PSM switch, PASM switch, Sport switch, mode-switch, lift-switch, sports exhaust system, door mirror fold-in function, heating, air conditioning and instruments: check function	✓	✓	✓					
	Oils, fluids: visual inspection for leaks	✓	✓	✓					

Service Record (Please tick relevant box!)

Sales check carried out (free of charge) on _____ Order No. _____ Mileage _____ Stamp	Yes/No ☐ ☐ **Oil maintenance** ☐ ☐ **Maintenance** ☐ ☐ Brake fluid changed ☐ ☐ Spark plugs replaced ☐ ☐ Air cleaner replaced ☐ ☐ Drive belt checked ☐ ☐ Drive belt replaced ☐ ☐ Tire sealing compound replaced ☐ ☐ Transmission oil changed ☐ ☐ Oil in final drive changed ☐ ☐ _____ ☐ ☐ _____ on _____ Order No. _____ Mileage _____ Stamp	Yes/No ☐ ☐ **Oil maintenance** ☐ ☐ **Maintenance** ☐ ☐ Brake fluid changed ☐ ☐ Spark plugs replaced ☐ ☐ Air cleaner replaced ☐ ☐ Drive belt checked ☐ ☐ Drive belt replaced ☐ ☐ Tire sealing compound replaced ☐ ☐ Transmission oil changed ☐ ☐ Oil in final drive changed ☐ ☐ _____ ☐ ☐ _____ on _____ Order No. _____ Mileage _____ Stamp

Service Record (Please tick relevant box!)

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Record of replacement of control units, sensors, speedometer or software update

System/control unit _____ Part No. _____ Serial number _____ Data record designation _____ Mileage _____ on _____ Dealer No. _____ Stamp	System/control unit _____ Part No. _____ Serial number _____ Data record designation _____ Mileage _____ on _____ Dealer No. _____ Stamp
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Serial number _____
Data record designation _____
Mileage _____
on _____
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Owner Satisfaction and Information

Once again, thank you for your purchase!
Porsche Cars North America, Inc. is dedicated to providing you with a Porsche vehicle which is up to the highest quality standards so that you might enjoy driving in its finest form.

It is very important to us that you are completely satisfied with your Porsche vehicle. Authorized Porsche dealers are thoroughly trained to assist in providing you with a rewarding and fulfilling ownership experience. Generally, any problems you might have can be solved quickly and effectively by speaking with dealership personnel.

In the event that you have questions or experience problems with your Porsche vehicle, we suggest that you proceed to resolve your questions/problems in the following manner:

1. First, take your inquiry or problem to the Dealership's Service Manager. He/She is the person in charge of the Service Department who, through extensive product knowledge and training, is qualified to satisfy your needs promptly.

2. If, however, you are still not satisfied, arrange to speak with the Dealer Principal or General Manager. These are the people directly responsible for the entire dealership's operations. If they are unable to resolve your concerns, ask to get the Porsche Regional After Sales Manager involved.

3. In the event of a misunderstanding between you and the dealer, you may contact Porsche Customer Commitment. The staff at Porsche Cars North America, Inc., along with our District Service Manager, realize that **your satisfaction** is imperative to establishing a mutually beneficial long-term relationship. They are devoted to working with you and your authorized Porsche dealer to amicably resolve any dispute.

The authorized Porsche Importer in Canada is:
Porsche Cars Canada, Ltd.
5925 Airport Road
Suite 420
Mississauga, Ontario
Canada L4V 4Y4

You may contact Porsche Customer Commitment by calling 1-800-PORSCHE/Option 3 or by writing:
Porsche Cars North America, Inc.
Attn: Customer Commitment
One Porsche Drive
Atlanta, Georgia 30354

Notice of Address Change
Notice of Pre-owned vehicle

The “National Traffic & Motor Vehicle Safety Act of 1966” requires manufacturers to be in a position to contact vehicle owners if a correction of a product defect becomes necessary.

Please complete one of the attached postcards if you change your address or purchase a pre-owned Porsche. You need not use this card if you purchased your car through an authorized Porsche dealer.

Quote the complete vehicle identification number of your Porsche. Do not use an abbreviated vehicle identification number.

Additional cards can be obtained from any authorized Porsche dealer.

(Please check) **Change of Address** ☐ **Change of Ownership** ☐

Vehicle Identification: VIN **W P** _ _ _ _ _ _ _ _ _ _ _ _ _ _ _ _

Vehicle Description: Model _____ Year _____

Vehicle Was Purchased:
(please check) New ☐ Used ☐ Date Acquired: ____ / ____ / ____

Owner/Driver:
(please print)

_____	_____	___	_____	_____
Prefix	First Name	MI	Last Name	Suffix

Mailing Address: _____

_____

_____	___	_____	_____
City	State	Zip	Country

Telephone Number: Home ☐ Work ☐
(_____) _____–_____ Mobile (_____) _____–_____

Email: _____@_____

If you have any questions about Porsche or the benefits of being an owner, please call 1 (800) PORSCHE.

Please note: By providing an email address and/or a phone number, you are consenting to be contacted by Porsche Cars North America, Inc. (PCNA), its affiliate companies and our authorized Porsche dealers. If you don't wish to be contacted in this manner, please do not provide your email and/or phone information, as applicable. To the extent permitted by law, your permission supersedes any prior opt-outs given to PCNA as well as any government registries of Do Not Call Lists.

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY CARD

FIRST CLASS PERMIT NO. 26231 ATLANTA, GA

POSTAGE WILL BE PAID BY ADDRESSEE

Porsche Cars North America, Inc.
ATTN: Customer Relations
One Porsche Drive
Atlanta, GA 30354

(Please check) **Change of Address** ☐ **Change of Ownership** ☐

Vehicle Identification: VIN **W P** _ _ _ _ _ _ _ _ _ _ _ _ _ _ _ _

Vehicle Description: Model _____ Year _____

Vehicle Was Purchased:
(please check) New ☐ Used ☐ Date Acquired: ____ / ____ / ____

Owner/Driver:
(please print)

_____	_____	___	_____	_____
Prefix	First Name	MI	Last Name	Suffix

Mailing Address: _____

_____

_____	___	_____	_____
City	State	Zip	Country

Telephone Number: Home ☐ Work ☐
(_____) _____–_____ Mobile (_____) _____–_____

Email: _____@_____

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