PORSCHE



Macan

Maintenance

WKD 903 01 23 **16** 03/15

Macan S
Macan Turbo

Dear Owner,

Please present this booklet to an authorized Porsche dealer if vehicle service is required. Services performed by your authorized Porsche dealer will be recorded in the maintenance record by your service advisor.

Porsche Cars North America, Inc.

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Porsche Cars North America, Ltd. and its affiliates believes the specifications to be correct at the time of printing.
However, specifications, standard equipment and options are subject to change without notice. Some options may be unavailable when a car is built. Some vehicles may be shown with equipment that is not available in the US and Canada. Please ask your authorized Porsche dealer for advice concerning the current availability of options and verify the optional equipment that you ordered.
Porsche recommends seat belt usage and observance of traffic laws at all times.

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PORSCHE

First in-service date of your Porsche

Month Day Year

At Mileage

Registered owner

Owner Representative's signature

Dealer Representative's signature

Stamp and sign of authorized Porsche dealer

Speedometer replacement

Month Day Year
(to be filled in by authorized dealer)

At Mileage

Stamp and sign of authorized Porsche dealer

Vehicle Identification

Vehicle Owners

1st Owner (Address)

Tel. No.

Delivery Date Dealer's Name

2nd Owner (Address)

Tel. No.

Delivery Date Mileage

3rd Owner (Address)

Tel. No.

Delivery Date Mileage

4th Owner (Address)

Tel. No.

Delivery Date Mileage

5th Owner (Address)

Tel. No.

Delivery Date Mileage

6th Owner (Address)

Tel. No.

Delivery Date Mileage

Maintenance

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Maintenance Schedule

Scheduled maintenance

The recommended service intervals and scope of work apply under normal driving conditions and do not take into account all optional equipment.

Dusty areas require more frequent checking and possible replacement of the air filter elements.

If the vehicle is driven on very dirty roads, the radiators and cooling-air inlets in the front should be checked and cleaned regularly.

Tire, clutch, brake pad and brake disc wear as well as the condition of the engine oil, the transmission fluids and the brake fluid (e.g. in the case of sporting events) are all largely dependent on driving habits, and are also affected by adverse operating conditions; this could mean shorter intervals between servicing and replacement.

Time-dependent maintenance

Intermediate maintenance: If the mileage for scheduled maintenance is not reached, intermediate maintenance must be performed after 2, 6, 10 ... years at the latest.
Maintenance: If the mileage for scheduled maintenance is not reached, maintenance must be performed after 4, 8, 12 ... years at the latest.

Proper care and maintenance will preserve the value of your Porsche and safeguard its functional capability.
This will also protect your right to make warranty claims.

The terms “inspect” and “check” include all associated work such as checking the condition, adjustments, readjustments, corrections and replenishment.
They do not include the repair, replacement or overhaul of components or assemblies.

Intermediate maintenance at 20,000, 60,000, 100,000, 140,000 miles etc.

If the mileage for scheduled maintenance is not reached, intermediate maintenance must be performed after 2, 6, 10 ... years at the latest.

Electrics
Windshield wiper/washer system, headlight washer: Check function
Horn: Check function
Tires: Check tire pressure (TPMS)
Diagnosis system: Read out fault memory and transfer box wear integrator; reset maintenance interval
Inside the vehicle
Particle filter: Replace filter element
Outside the vehicle
Check wiper blades
All headlights: Check adjustment
Under the vehicle
Drain engine oil, change oil filter: See Additional maintenance - “engine oil and oil filter change”
Tires and spare wheel: Check condition
Brake lines: Visual inspection for damage, correct routing and corrosion
Brake hoses: Visual inspection for damage
Brake system: Visual inspection of brake pads and brake disks for wear (without removing wheels)
Drive shafts: Visual inspection of the boots for leaks and damage
Cardan shaft: Visual inspection of the rubber bellows for damage
Radiators and air intakes: Visual inspection for external soiling and blockage

Engine compartment

Fill engine oil: See Additional maintenance - “engine oil and oil filter change”
Coolant: Check level and antifreeze
Windshield wiper/washer system: Check fluid level; check window cleaner or antifreeze, depending on time of year

During road or dynamometer test:

Remote control, front seats, parking brake and foot brake (also actuation travel), engine, steering, transmission, ParkAssist, automatic speed control, PSM switch, heating, air conditioning, exhaust system and instruments: Check function
Oils, fluids: Visual inspection for leaks

Maintenance at 40,000, 80,000, 120,000, 160,000 miles etc.

If the mileage for scheduled maintenance is not reached, maintenance must be performed after 4, 8, 12 ... years at the latest.

Electrics
Windshield wiper/washer system, headlight washer: Check function
Horn: Check function
Tires: Check tire pressure (TPMS)
Diagnosis system: Read out fault memory and transfer box wear integrator; reset maintenance interval
Inside the vehicle
Seat belts: Check function and condition
Particle filter: Replace filter element
Outside the vehicle
Check wiper blades
All headlights: Check adjustment
Trailer hitch: Check function
Tires and spare wheel: Check condition
Brake system: Visual inspection of brake pads and brake disks for wear
Brake hoses: Visual inspection for damage
Radiators and air intakes: Visual inspection for external soiling and blockage
Under the vehicle
Underbody panels: Visual inspection for completeness, secure installation and damage
Drain engine oil, change oil filter: See Additional maintenance - “engine oil and oil filter change”
Visual inspection from underneath for leaks (oils and fluids)
Brake lines: Visual inspection for damage, correct routing and corrosion
Steering gear: Visual inspection of the bellows for damage
Tie rod joints: Check the play and dust bellows

Drive shafts: Visual inspection of the boots for leaks and damage
Cardan shaft: Visual inspection of the rubber bellows for damage
Axle joints: Check the play and visually inspect the dust bellows for damage
Exhaust system: Visual inspection for leaks and damage, check mount

Engine compartment
Fill engine oil: See Additional maintenance - “engine oil and oil filter change”
Check drive belt (only if the vehicle is driven off road)
Fuel lines and connections: Visual inspection
Visual inspection for leaks from above (oils and fluids)
Coolant: Check level and antifreeze
Windshield wiper/washer system: Check fluid level; check window cleaner or antifreeze, depending on time of year

During road or dynamometer test:
Remote control, front seats, parking brake and foot brake (also actuation travel), engine, steering, transmission, ParkAssist, automatic speed control, PSM switch, heating, air conditioning, exhaust system and instruments: Check function
Oils, fluids: Visual inspection for leaks

Additional maintenance every 10,000 miles, but no later than every 12 months

Change engine oil and oil filter

Additional maintenance every 2 years

Change brake fluid
Tire sealant: Check shelf-life, replace if necessary

Additional maintenance every 30,000 miles, but no later than every 4 years

Replace spark plugs

Additional maintenance every 40,000 miles, but no later than every 4 years

Porsche Doppelkupplung (PDK): Change oil and filter

Additional maintenance every 80,000 miles, but no later than every 4 years

Macan S, Macan Turbo: Replace air filter elements

Additional maintenance every 160,000 miles, but no later than every 16 years

All-wheel final drive: Change oil
Rear final drive: Change oil

Maintenance Record Fill in date and mileage. Only check off type of service performed.

Delivery Inspection Date_____ Mileage _____ (dealer stamp)	☐ **Intermediate Maintenance** ☐ **Maintenance** ☐ **Spark-Plug Change** ☐ **Engine Oil Change** Date_____ Mileage _____ (dealer stamp)
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Maintenance Record Fill in date and mileage. Only check off type of service performed.

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Record of Brake Fluid Renewal Fill in date and mileage. Only use Original Porsche Brake Fluid.

After 2 years of operation Date _____ Mileage _____ (dealer stamp)	**After 8 years of operation** Date _____ Mileage _____ (dealer stamp)
After 4 years of operation Date _____ Mileage _____ (dealer stamp)	**After 10 years of operation** Date _____ Mileage _____ (dealer stamp)
After 6 years of operation Date _____ Mileage _____ (dealer stamp)	**After 12 years of operation** Date _____ Mileage _____ (dealer stamp)

Record of Brake Fluid Renewal Fill in date and mileage. Only use Original Porsche Brake Fluid.

After 14 years of operation Date _____ Mileage _____ (dealer stamp)	**After 20 years of operation** Date _____ Mileage _____ (dealer stamp)
After 16 years of operation Date _____ Mileage _____ (dealer stamp)	**After 22 years of operation** Date _____ Mileage _____ (dealer stamp)
After 18 years of operation Date _____ Mileage _____ (dealer stamp)	**After 24 years of operation** Date _____ Mileage _____ (dealer stamp)

Record of Replacement of Control Units/Sensors/Software Update

System/control unit _____		System/control unit _____	
Part number _____		Part number _____	
Serial number _____		Serial number _____	
Data record designation _____		Data record designation _____	
Mileage _____		Mileage _____	
Date _____		Date _____	
Workshop No. _____	(dealer stamp)	Workshop No. _____	(dealer stamp)
System/control unit _____		System/control unit _____	
Part number _____		Part number _____	
Serial number _____		Serial number _____	
Data record designation _____		Data record designation _____	
Mileage _____		Mileage _____	
Date _____		Date _____	
Workshop No. _____	(dealer stamp)	Workshop No. _____	(dealer stamp)
System/control unit _____		System/control unit _____	
Part number _____		Part number _____	
Serial number _____		Serial number _____	
Data record designation _____		Data record designation _____	
Mileage _____		Mileage _____	
Date _____		Date _____	
Workshop No. _____	(dealer stamp)	Workshop No. _____	(dealer stamp)

Record of Replacement of Control Units/Sensors/Software Update

System/control unit _____		System/control unit _____	
Part number _____		Part number _____	
Serial number _____		Serial number _____	
Data record designation _____		Data record designation _____	
Mileage _____		Mileage _____	
Date _____		Date _____	
Workshop No. _____	(dealer stamp)	Workshop No. _____	(dealer stamp)
System/control unit _____		System/control unit _____	
Part number _____		Part number _____	
Serial number _____		Serial number _____	
Data record designation _____		Data record designation _____	
Mileage _____		Mileage _____	
Date _____		Date _____	
Workshop No. _____	(dealer stamp)	Workshop No. _____	(dealer stamp)
System/control unit _____		System/control unit _____	
Part number _____		Part number _____	
Serial number _____		Serial number _____	
Data record designation _____		Data record designation _____	
Mileage _____		Mileage _____	
Date _____		Date _____	
Workshop No. _____	(dealer stamp)	Workshop No. _____	(dealer stamp)

Record of Replacement of Control Units/Sensors/Software Update

System/control unit _____		System/control unit _____	
Part number _____		Part number _____	
Serial number _____		Serial number _____	
Data record designation _____		Data record designation _____	
Mileage _____		Mileage _____	
Date _____		Date _____	
Workshop No. _____	(dealer stamp)	Workshop No. _____	(dealer stamp)
System/control unit _____		System/control unit _____	
Part number _____		Part number _____	
Serial number _____		Serial number _____	
Data record designation _____		Data record designation _____	
Mileage _____		Mileage _____	
Date _____		Date _____	
Workshop No. _____	(dealer stamp)	Workshop No. _____	(dealer stamp)
System/control unit _____		System/control unit _____	
Part number _____		Part number _____	
Serial number _____		Serial number _____	
Data record designation _____		Data record designation _____	
Mileage _____		Mileage _____	
Date _____		Date _____	
Workshop No. _____	(dealer stamp)	Workshop No. _____	(dealer stamp)

Owner Satisfaction and Information

Once again, thank you for your purchase!
Porsche Cars North America, Inc., is dedicated to providing you with a Porsche vehicle which is up to the highest quality standards so that you might enjoy driving in its finest form.

It is very important to us that you are completely satisfied with your Porsche vehicle. Authorized Porsche dealers are thoroughly trained to assist in providing you with a rewarding and fulfilling ownership experience. Generally, any problems you might have can be solved quickly and effectively by speaking with dealership personnel.

In the event that you have questions or experience problems with your Porsche vehicle, we suggest that you proceed to resolve your questions/problems in the following manner:

1. First, take your inquiry or problem to the Dealership's Service Manager. He/She is the person in charge of the Service Department who, through extensive product knowledge and training, is qualified to satisfy your needs promptly.

2. If, however, you are still not satisfied, arrange to speak with the Dealer Principal or General Manager. These are the people directly responsible for the entire dealership's operations. If they are unable to resolve your concerns, ask to get the Porsche District Service Manager involved.

3. In the event of a misunderstanding between you and the dealer, you may contact Porsche Customer Commitment. The staff at Porsche Cars North America, Inc., along with our District Service Manager, realize that **your satisfaction** is imperative to establishing a mutually beneficial long-term relationship. They are devoted to working with you and your authorized Porsche dealer to amicably resolve any dispute.

The authorized Porsche Importer in Canada is:
Porsche Cars Canada, Ltd.
5925 Airport Road
Suite 420
Mississauga, Ontario
Canada L4V 4Y4

You may contact Porsche Customer Commitment by calling 1-800-PORSCHE/Option 3 or by writing:
Porsche Cars North America, Inc.
ATTN: Customer Commitment
One Porsche Drive
Atlanta, GA 30354

Notice of Address Change
Notice of Pre-owned vehicle

The “National Traffic & Motor Vehicle Safety Act of 1966” requires manufacturers to be in a position to contact vehicle owners if a correction of a product defect becomes necessary.

Please complete one of the attached postcards if you change your address or purchase a pre-owned Porsche. You need not use this card if you purchased your car through an authorized Porsche dealer.

Quote the complete vehicle identification number of your Porsche. Do not use an abbreviated vehicle identification number.

Additional cards can be obtained from any authorized Porsche dealer.

(Please check) **Change of Address** ☐ **Change of Ownership** ☐

Vehicle Identification: VIN **W P** _ _ _ _ _ _ _ _ _ _ _ _ _ _ _ _ _

Vehicle Description: Model _____ Year _____

Vehicle Was Purchased:
(please check) New ☐ Used ☐ Date Acquired: ____ / ____ / ____

(please print)
Owner/Driver:

_____	_____	___	_____	_____
Prefix	First Name	MI	Last Name	Suffix

Mailing Address: _____

_____

_____	___	_____	_____
City	State	Zip	Country

Telephone Number: Home ☐ Work ☐
(_____) _____–_____ Mobile (_____) _____–_____

Email: _____@_____

If you have any questions about Porsche or the benefits of being an owner, please call 1 (800) PORSCHE.

Please note: By providing an email address and/or a phone number, you are consenting to be contacted by Porsche Cars North America, Inc. (PCNA), its affiliate companies and our authorized Porsche-dealers. If you don't wish to be contacted in this manner, please do not pro vide your email and/or phone information, as applicable. To the extent permitted by law, your permission supersedes any prior opt-outs given to PCNA as well as any government registries of Do Not Call Lists.

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY CARD

FIRST CLASS PERMIT NO. 26231 ATLANTA, GA

POSTAGE WILL BE PAID BY ADDRESSEE

Porsche Cars North America, Inc.
ATTN: Customer Relations
One Porsche Drive
Atlanta, GA 30354

(Please check) **Change of Address** ☐ **Change of Ownership** ☐

Vehicle Identification: VIN **W P** _ _ _ _ _ _ _ _ _ _ _ _ _ _ _ _ _

Vehicle Description: Model _____ Year _____

Vehicle Was Purchased:
(please check) New ☐ Used ☐ Date Acquired: ____ / ____ / ____

(please print)
Owner/Driver:

_____	_____	___	_____	_____
Prefix	First Name	MI	Last Name	Suffix

Mailing Address: _____

_____

_____	___	_____	_____
City	State	Zip	Country

Telephone Number: Home ☐ Work ☐
(_____) _____–_____ Mobile (_____) _____–_____

Email: _____@_____

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Porsche Cars North America, Inc.
ATTN: Customer Relations
One Porsche Drive
Atlanta, GA 30354

(Please check) **Change of Address** ☐ **Change of Ownership** ☐

Vehicle Identification: VIN **W P** _ _ _ _ _ _ _ _ _ _ _ _ _ _ _ _ _

Vehicle Description: Model _____ Year _____

Vehicle Was Purchased:
(please check) New ☐ Used ☐ Date Acquired: ____ / ____ / ____

(please print)
Owner/Driver:

_____	_____	___	_____	_____
Prefix	First Name	MI	Last Name	Suffix

Mailing Address: _____

_____

_____	___	_____	_____
City	State	Zip	Country

Telephone Number: Home ☐ Work ☐
(_____) _____–_____ Mobile (_____) _____–_____

Email: _____@_____

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UNITED STATES

BUSINESS REPLY CARD

FIRST CLASS PERMIT NO. 26231 ATLANTA, GA

POSTAGE WILL BE PAID BY ADDRESSEE

Porsche Cars North America, Inc.
ATTN: Customer Relations
One Porsche Drive
Atlanta, GA 30354